

FIG. 1

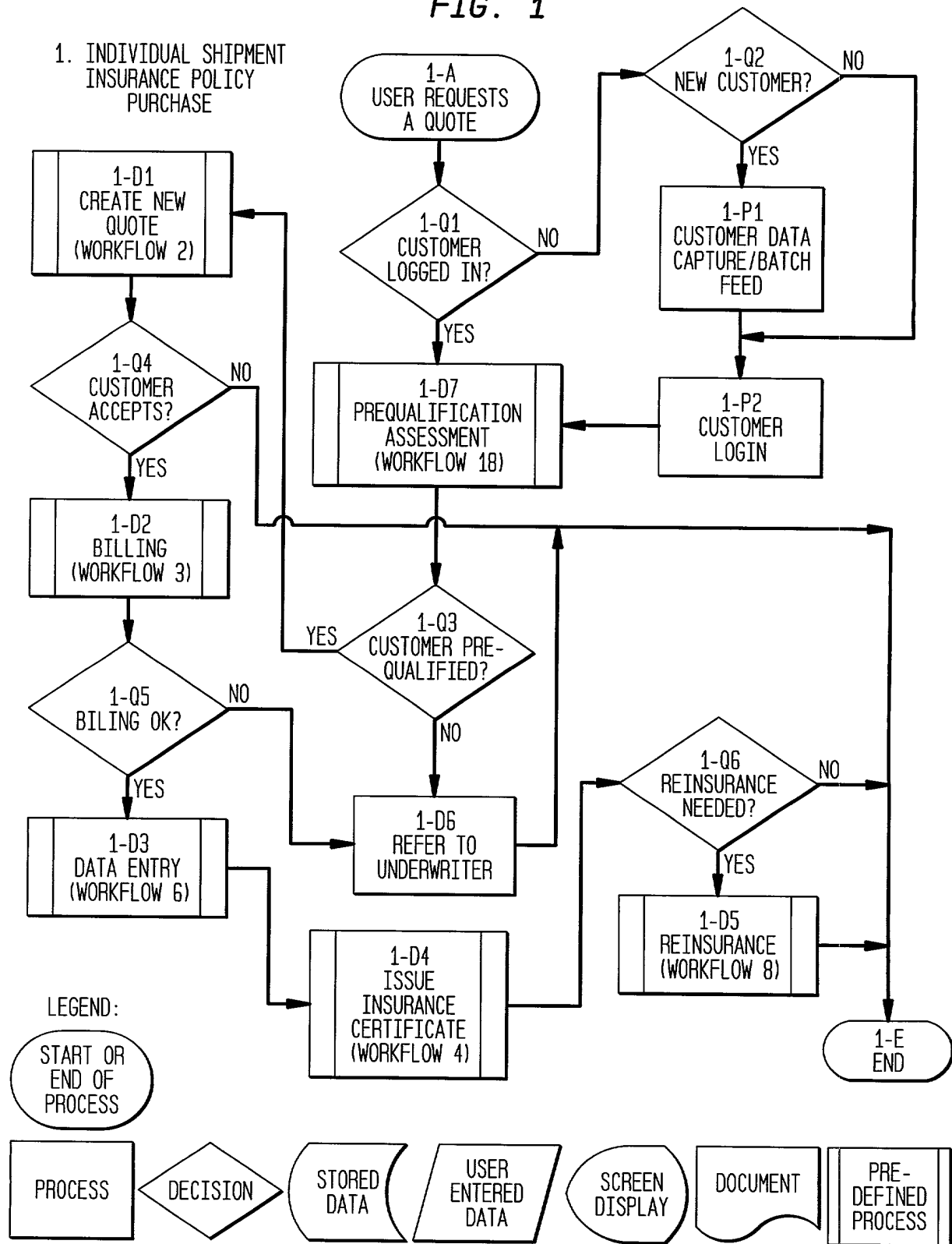
1. INDIVIDUAL SHIPMENT
INSURANCE POLICY
PURCHASE

FIG. 2 CREATE QUOTE SYSTEM WORKFLOW

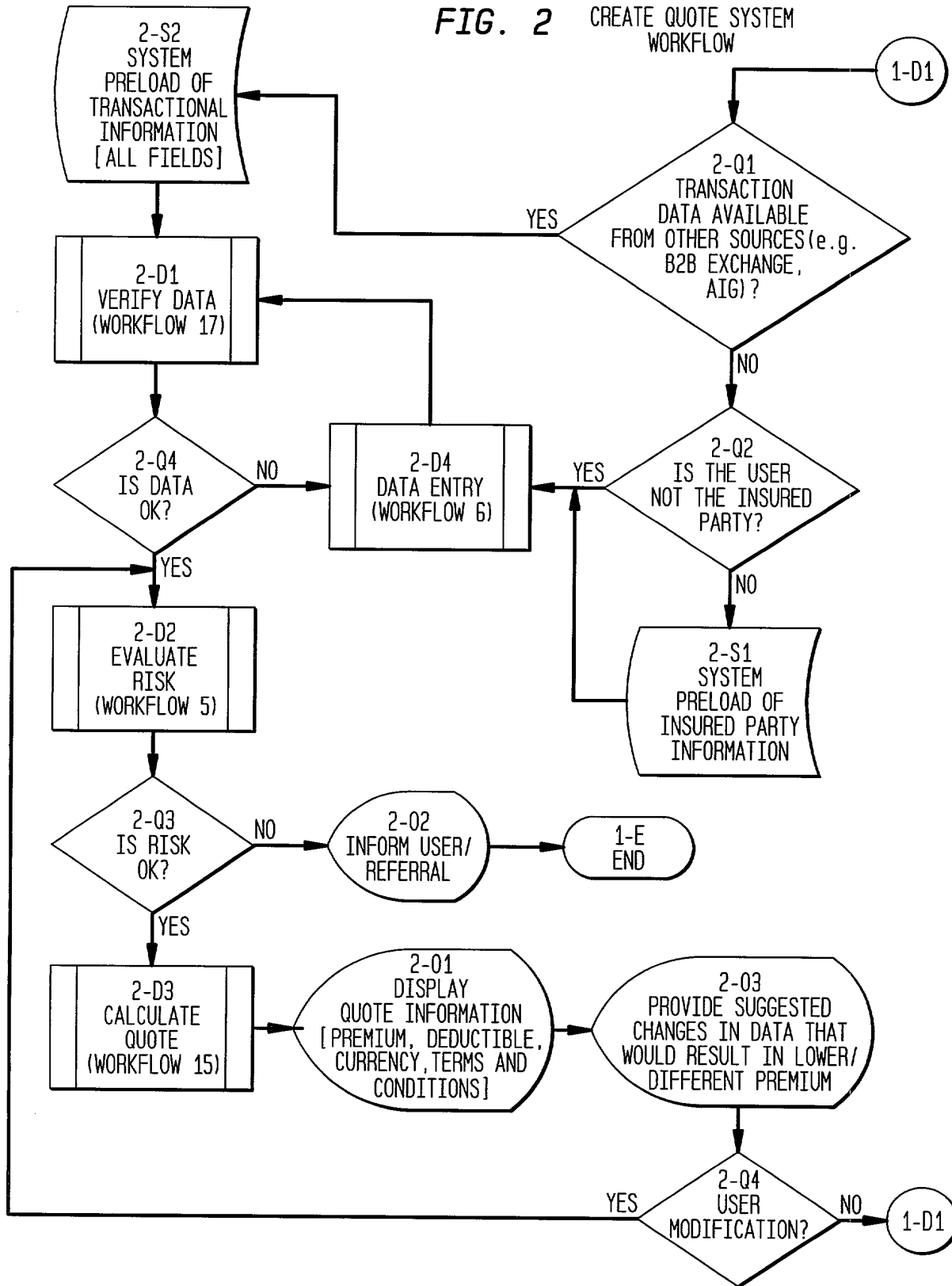


FIG. 3

BILLING SYSTEM WORKFLOW

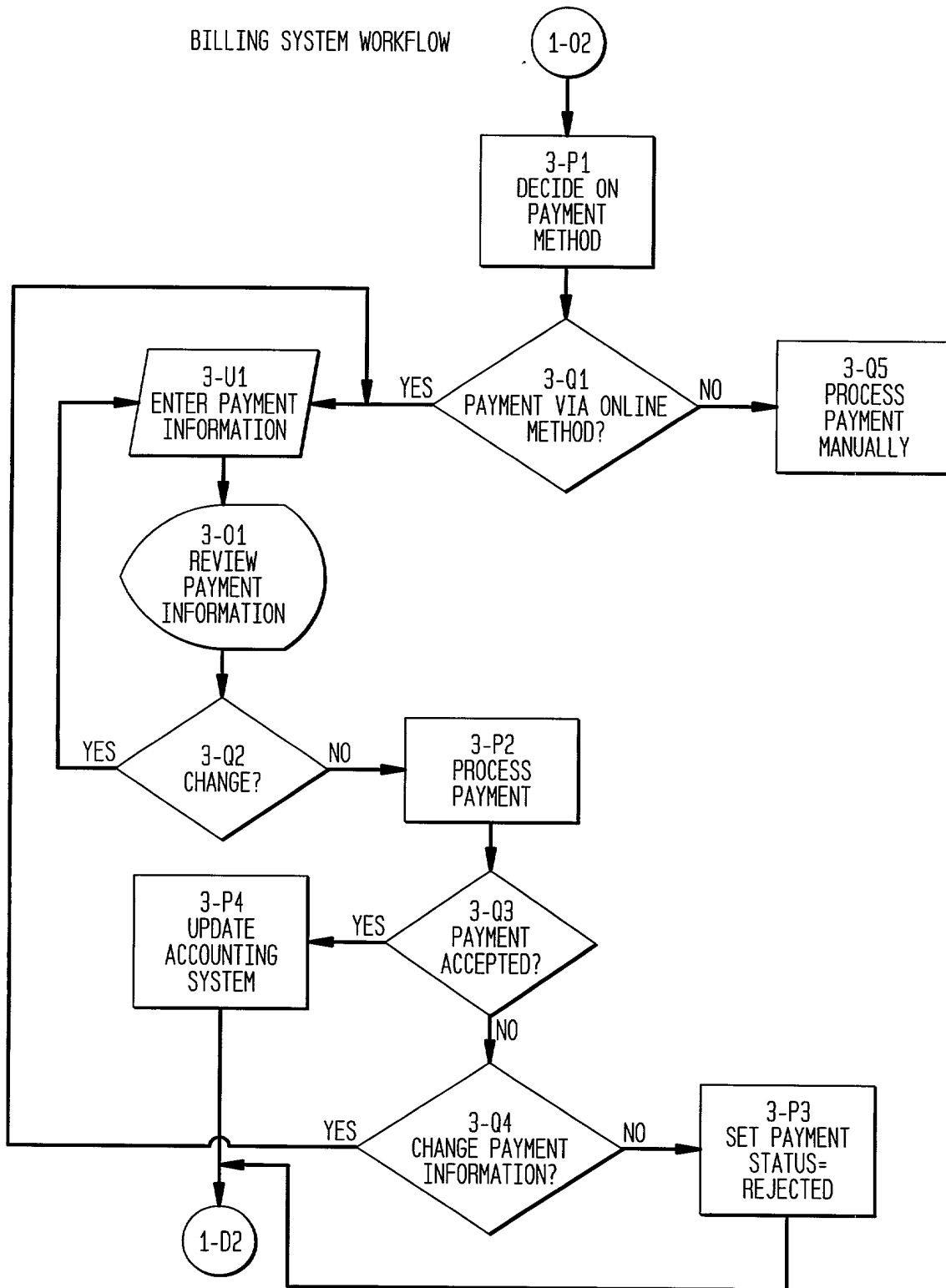
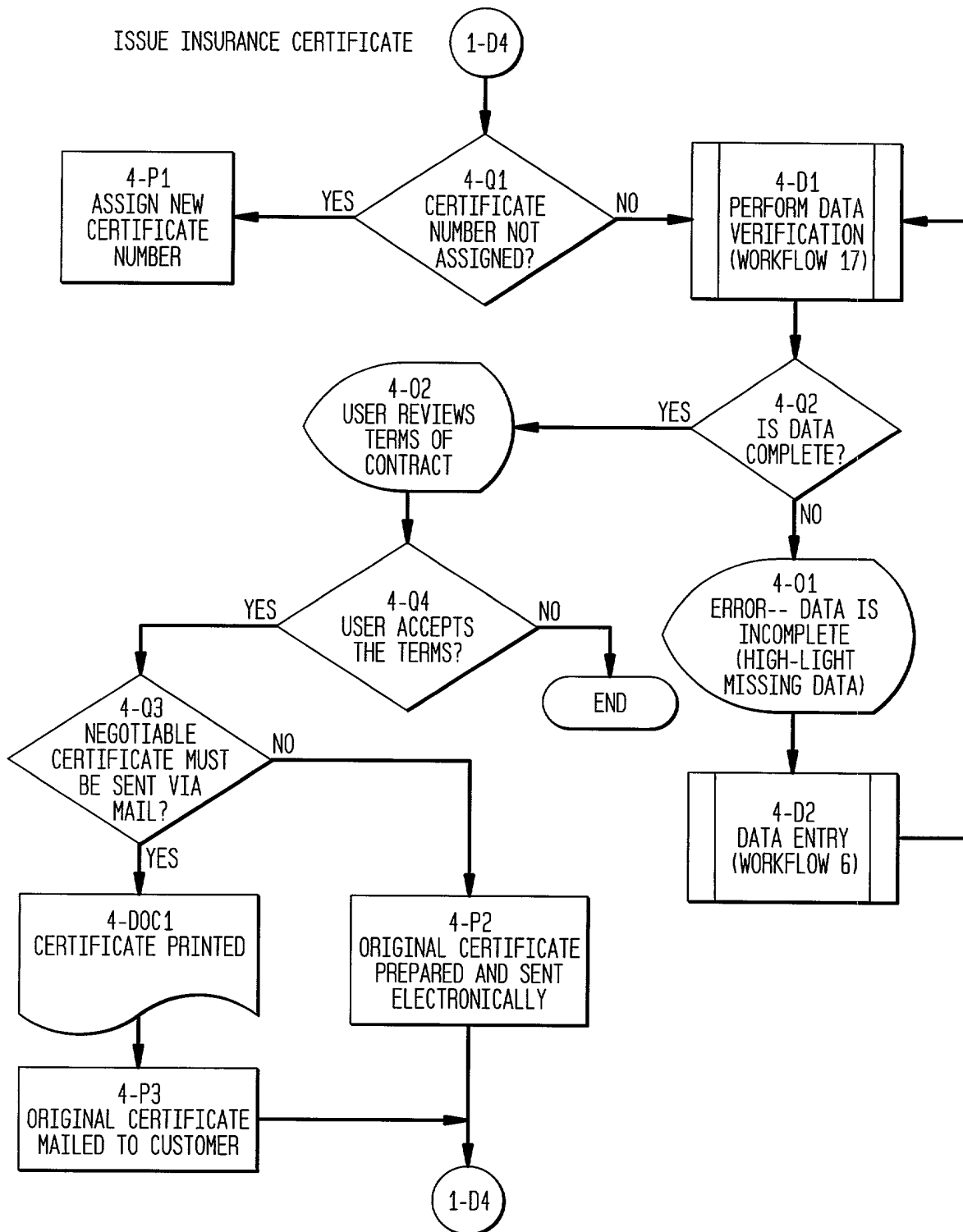


FIG. 4



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FIG. 5

EVALUATE RISK

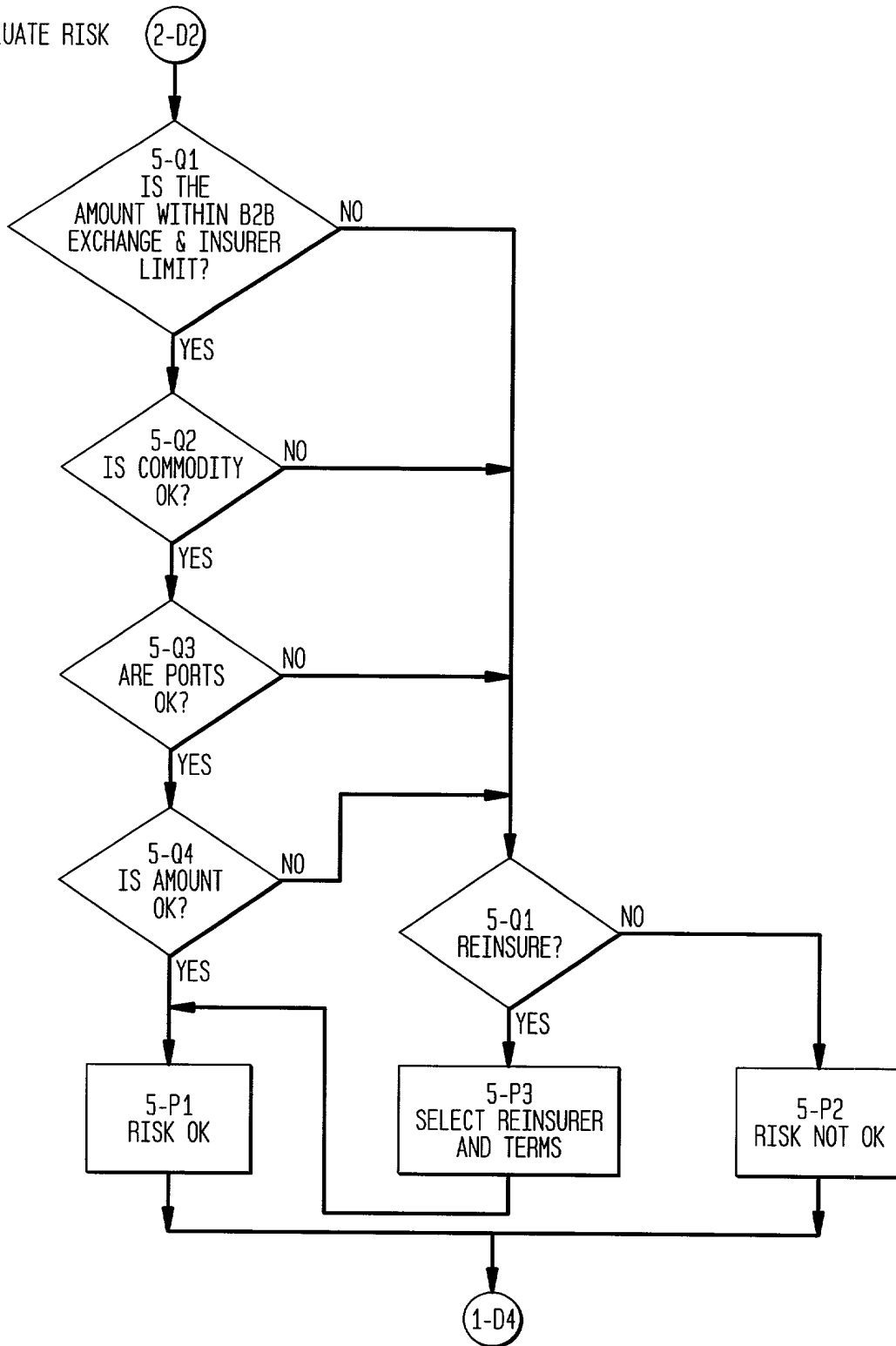


FIG. 6

SHIPMENT DETAIL DATA
ENTRY SYSTEM WORKFLOW

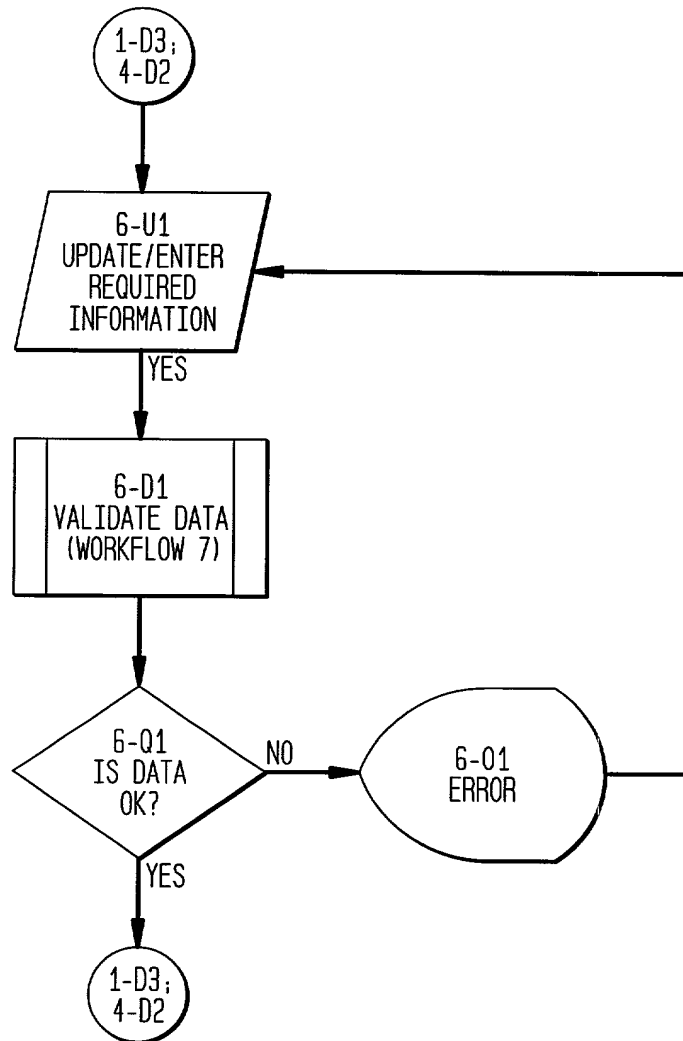


FIG. 7

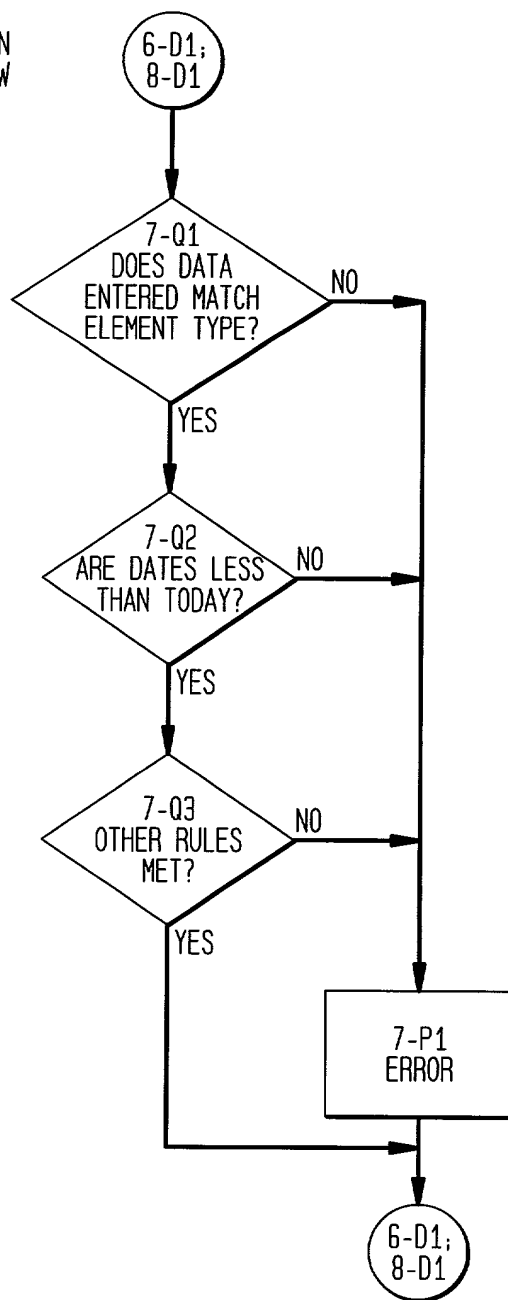
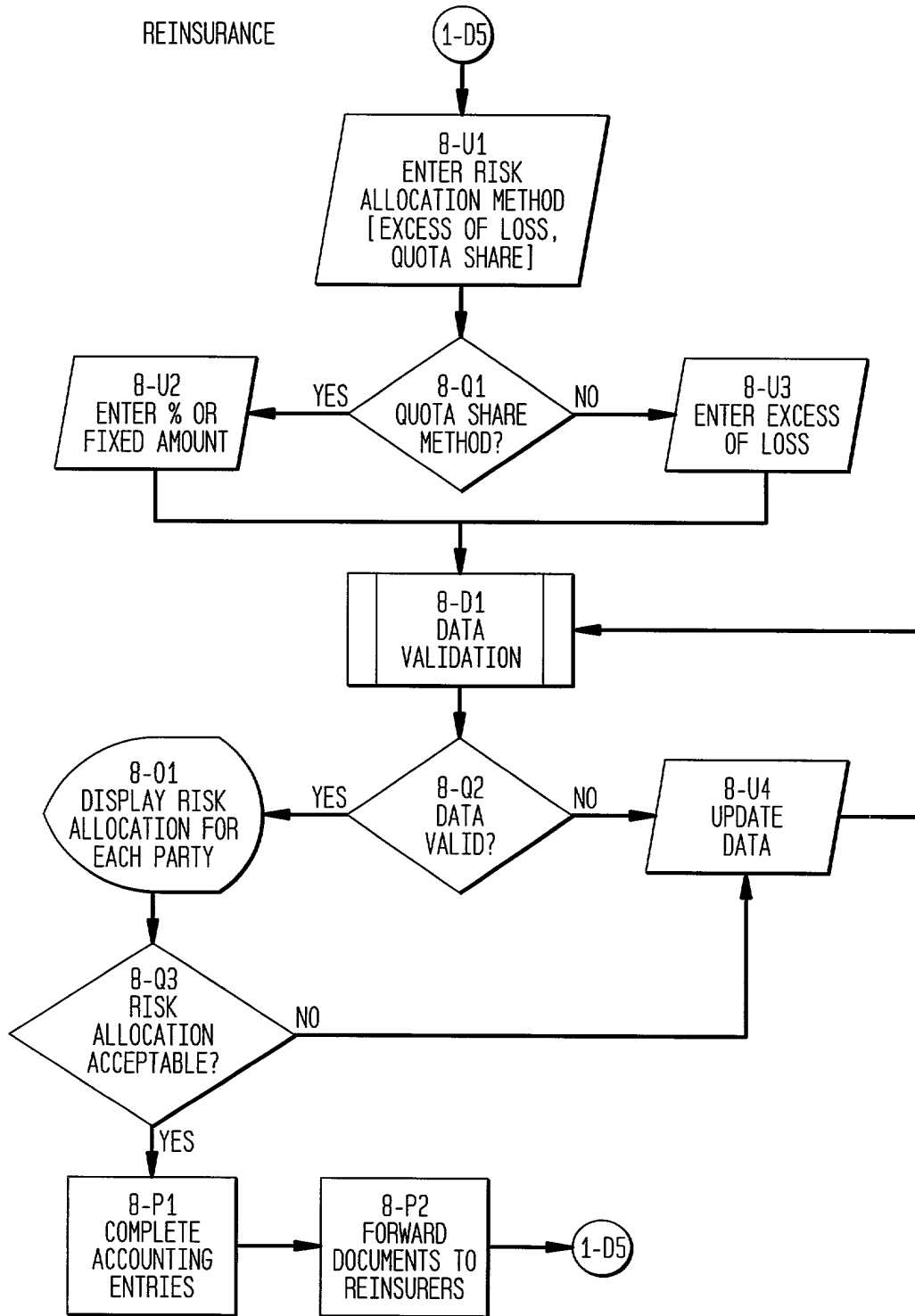
DATA VALIDATION
SYSTEM WORKFLOW

FIG. 8



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FIG. 9

CREATE QUOTE

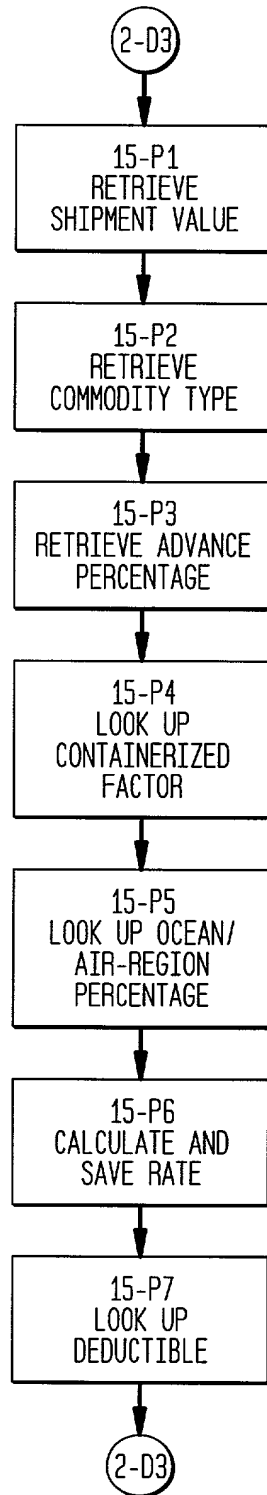
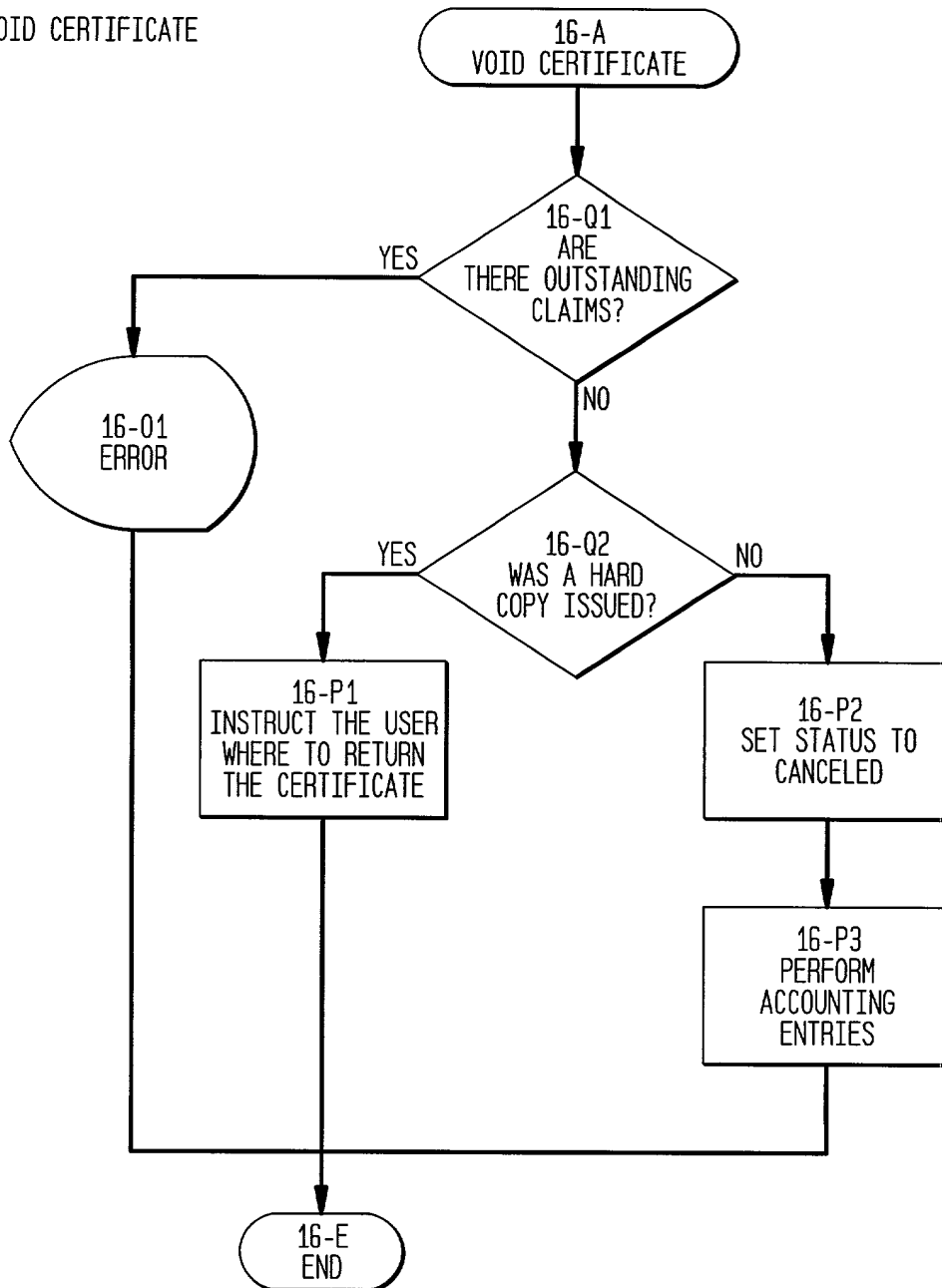


FIG. 10

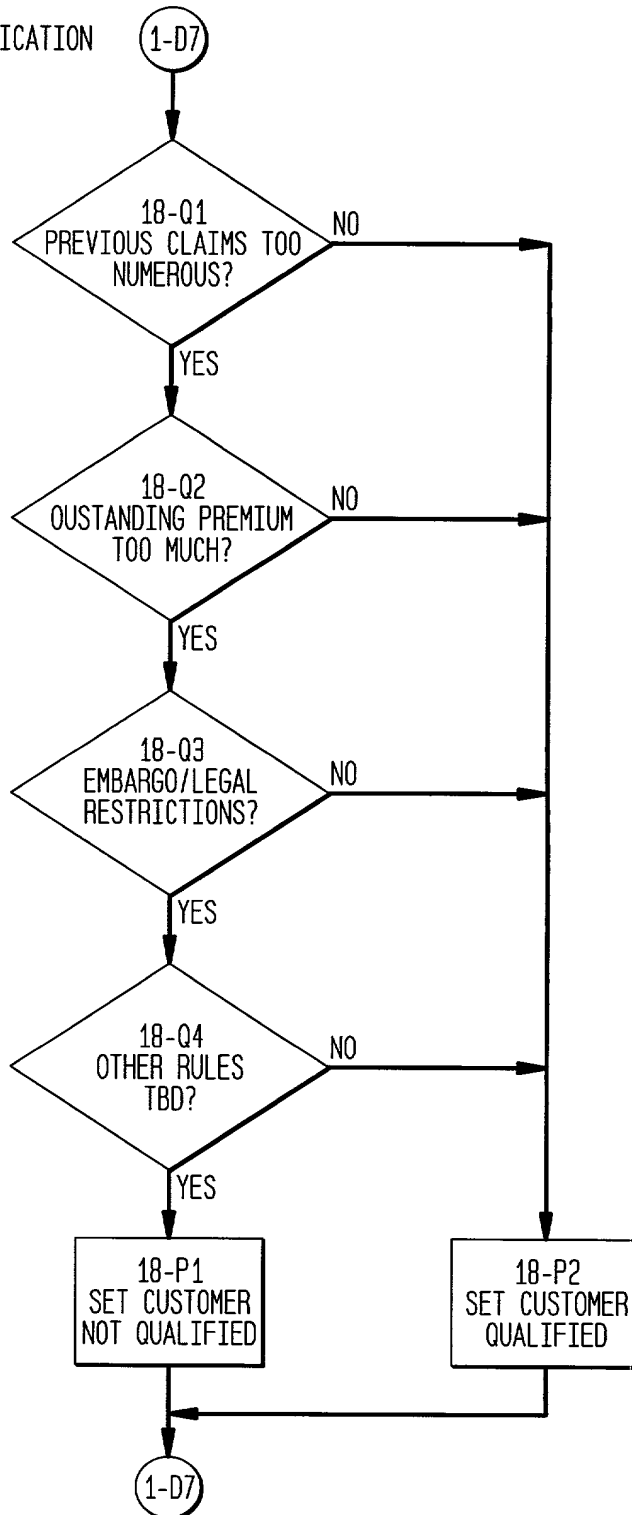
VOID CERTIFICATE



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FIG. 11

CUSTOMER PRE-QUALIFICATION



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FIG. 12

CLAIMS--SYSTEM
WORKFLOW OVERVIEW

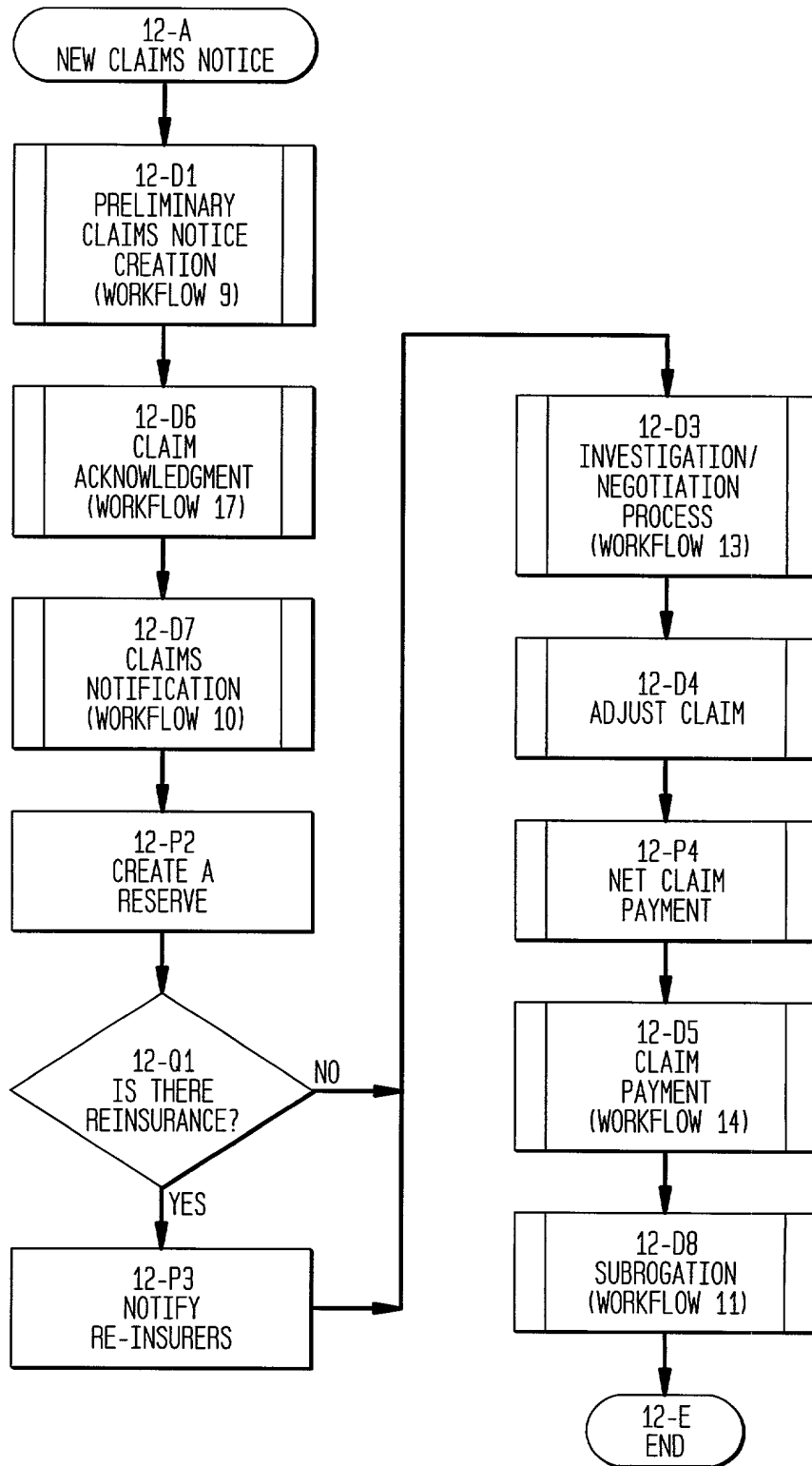


FIG. 13

CREATE CLAIMS NOTIFICATION

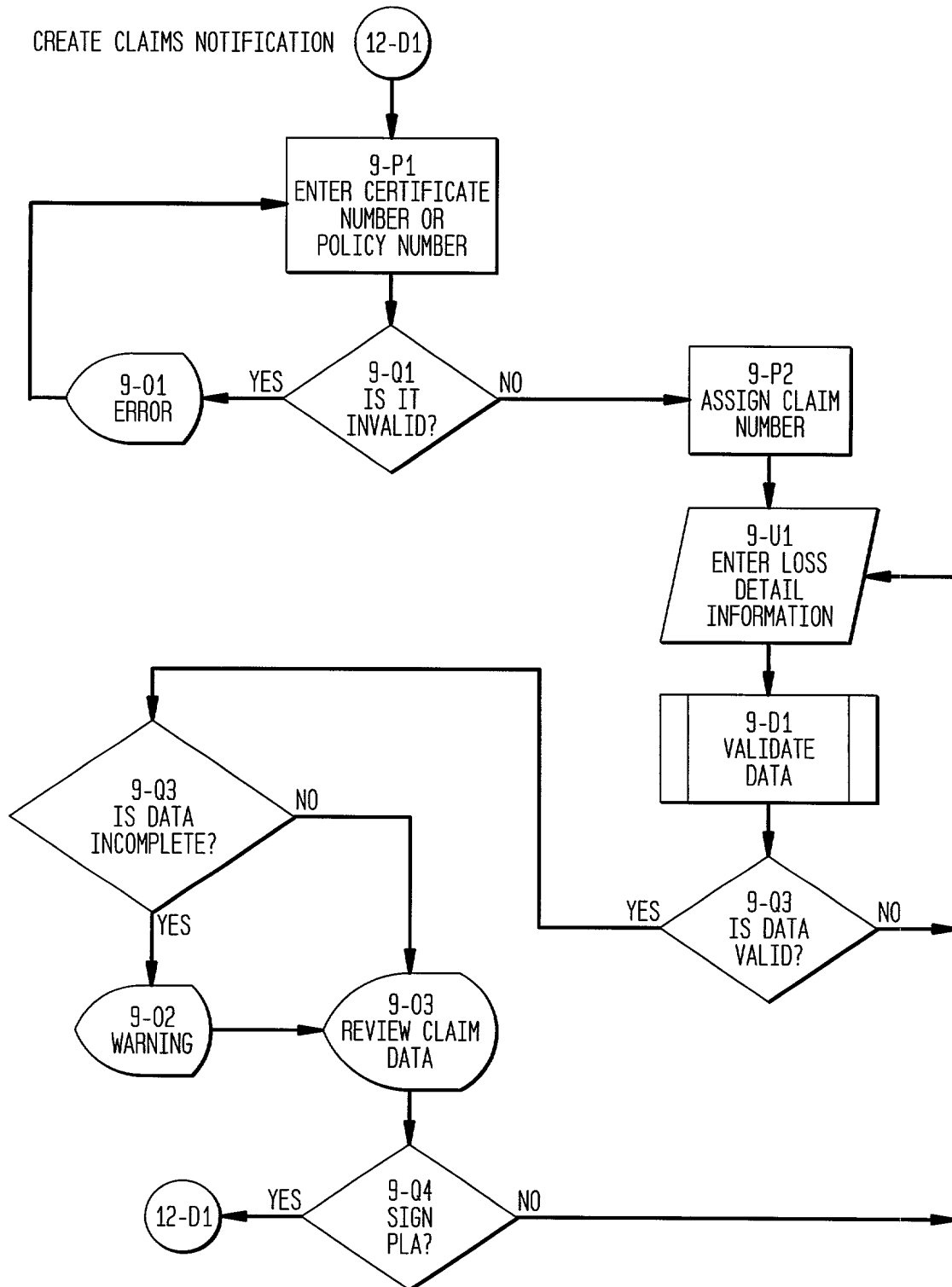
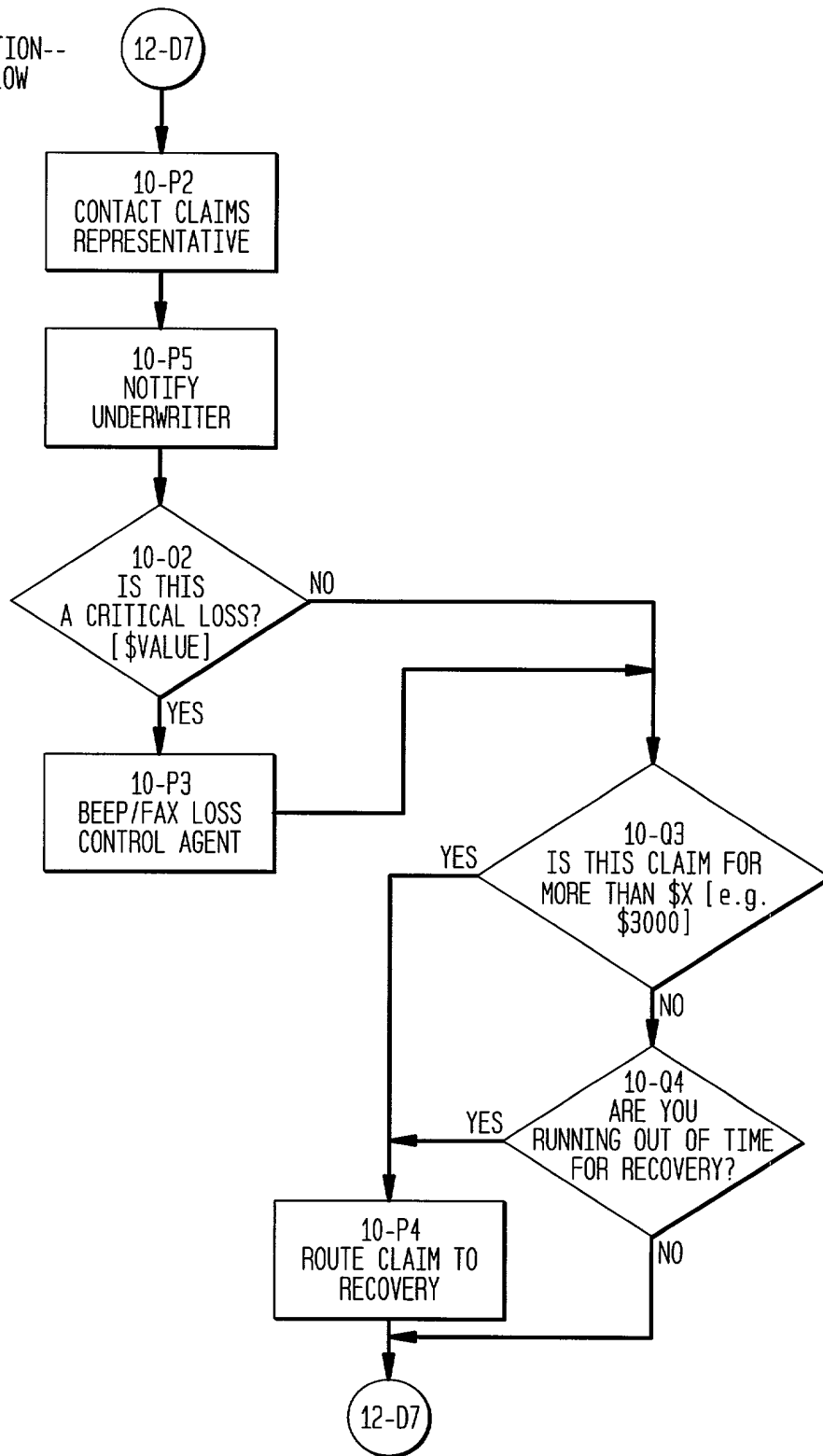


FIG. 14

CLAIMS NOTIFICATION--
SYSTEM WORKFLOW

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FIG. 15

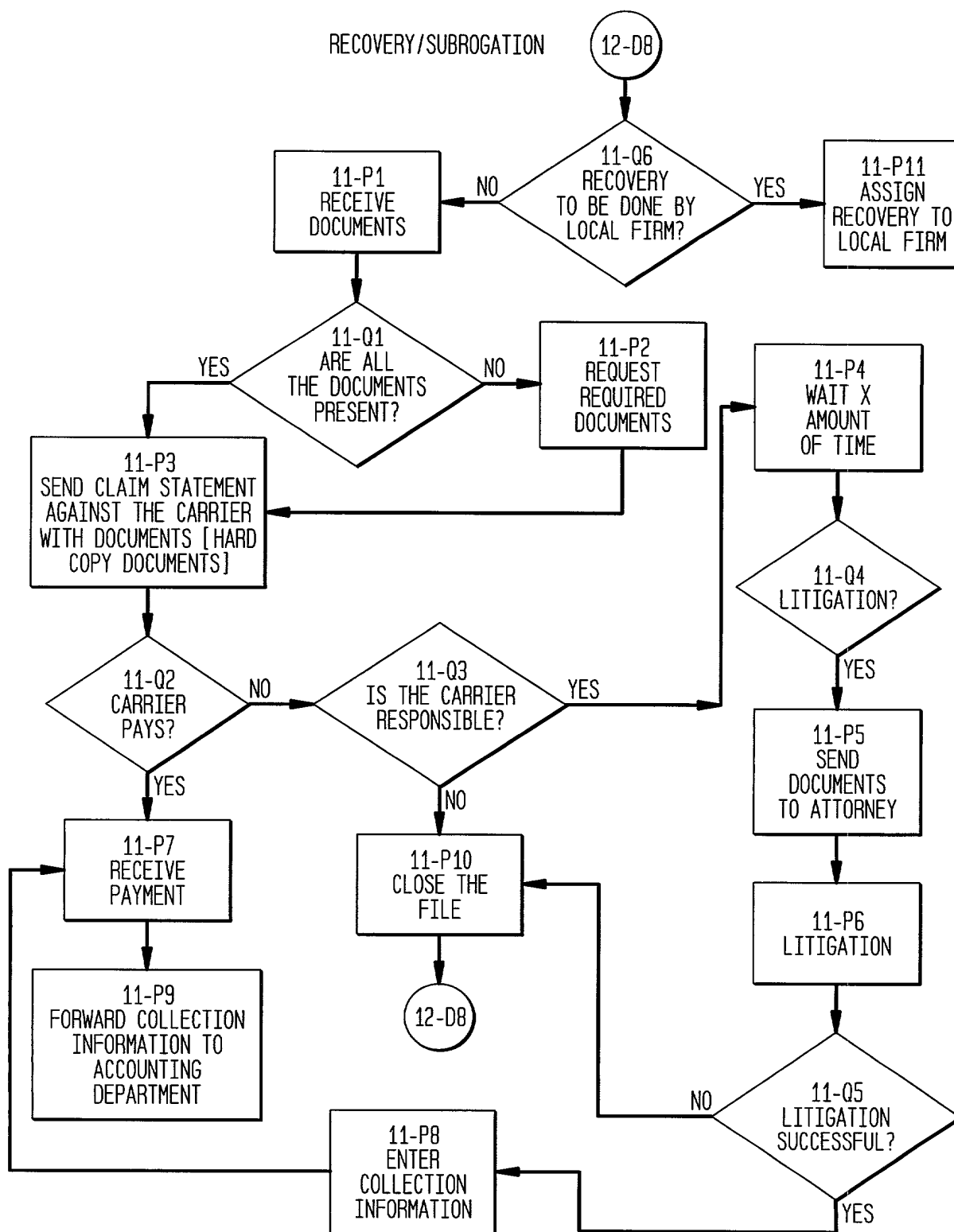


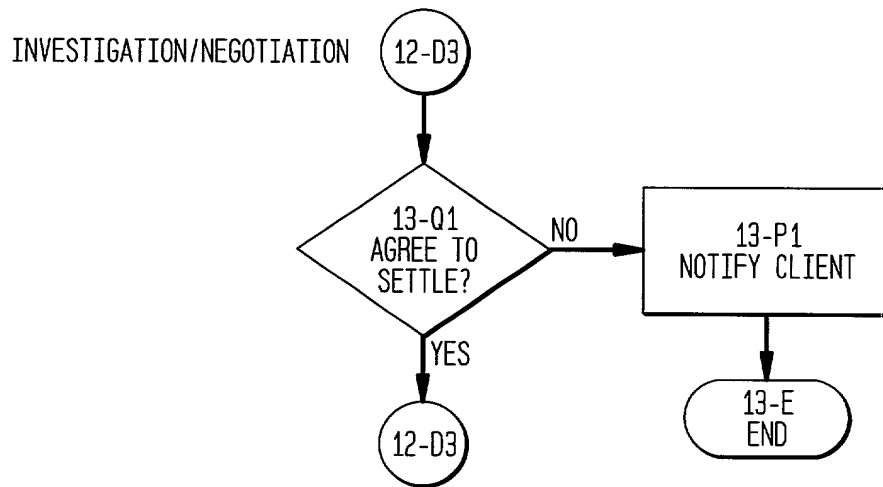
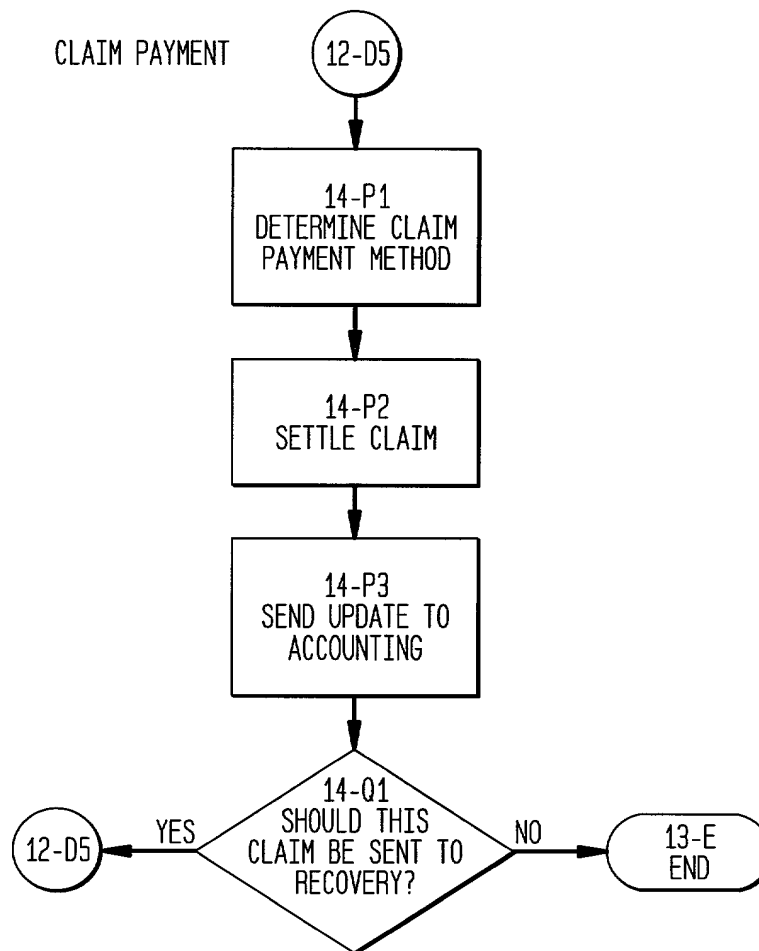
FIG. 16**FIG. 17**

FIG. 18

CLAIM ACKNOWLEDGMENT

